

New year, new support

2022 starts with a new Customer Care Specialist. As of this year I will take on this role.

So let me introduce myself. I am Nicole Pastoor and I have been working for Blueriq since January 2006. During this time I have performed many different tasks. I've been involved in testing Blueriq applications, adapting Blueriq applications to changing business requirements, writing user stories for missing functionalities or changing business requirements, analysing and solving or explaining bugs and answering questions about these application. The last 2 years I've also had the role of Product Owner for the applications my team and I are responsible for.

As you may have noticed the role also has a new name. Blueriq wants to further improve the support and care provided to organizations. Hence this new name.

I look forward to this new role and I hope that I'm able to help you and your organization grow even further.

If you have any questions regarding this change, don't hesitate to contact me via support@blueriq.com.

Regards,

Nicole